



# Warranty Certificate

## HARMONY TIMBER WALK LAMINATE FLOORING

### AC 3 Warranty Laminate Flooring 15 Years Finish Warranty

Harmony warrants to the original end consumer of laminate flooring panels for 20 years from the date of the purchase, that:

- The surface of the panels will not wear through.
- The panels will not fade from sunlight or normal artificial lighting.
- The panels will resist stains.
- The panels will resist water damage.
- The panel joints will remain secure after installation.
- The panels are free from manufacturing defects.

**This limited warranty is made subject to the following conditions:**

**Laminate flooring installation instructions, and must be used for indoor areas according to their utility rating.**

- This limited warranty does not cover negligence, improper installation or maintenance, insufficient protection, improper alterations to the original materials, insects, severe accidents, and exposure to extreme heat, burns, fire, natural disasters or Acts of God.
- The surface wear is readily visible, i.e. a minimum of 2.5 square mm, and is not the result of sand or other abrasive materials.
- The surface wear or damage is not the result of abuse, improper care and maintenance, sliding furniture or heavy objects across the floor without proper protection, severe impact, scratching, cutting, or chemical damage.
- This limited warranty applies to water damage from normal household spills when removed promptly. *(See Routine Cleaning)* This limited warranty specifically excludes water damage from standing water, urine or other corrosive liquids, excessive subsurface penetration or moisture emissions from concrete, leaking pipes or faucets, leaking appliances such as but not limited to washing machines, dishwashers, and refrigerators, hydrostatic pressure, flooding, natural disaster, or Acts of God.
- Laminate flooring panels installed with any manufacturing defect are not covered by this limited warranty. Any such defective material will be replaced at no additional cost to the customer. Any damage that occurs during shipping is the responsibility of the shipping company.
- Any claim under this limited warranty shall be made by contacting your retailer within thirty (30) days after the defect is detected.
- Proof of purchase with the date of purchase must be presented with the claim.
- This limited warranty covers the repair or replacement, at the manufacturer option, of the affected laminate flooring panels. If repair is not commercially practicable, or if the design or model line that is claimed for is no longer available, the manufacturer will replace the affected materials with another design or model line of equal value.
- This limited warranty is not transferable, and extends only the original end consumer.
- The above constitutes the customer sole and exclusive remedy for claims under this limited warranty. This limited warranty constitutes the entire agreement between the parties.

**Disclaimer of Warranty:** This limited warranty does not create for or impose upon Harmony Timber Floors any obligations or liabilities arising from any other warranties, express or implied, including merchantability or fitness for a particular purpose. Harmony Timber Floors shall not be liable to the customer or any other person for any incidental, special, or consequential damages, and disclaims liability for breach of any other express

or implied warranties with respect to this product. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages, so the foregoing exclusion or limitation of incidental or consequential damages may not obtain. This limited warranty gives the customer specific legal rights. Such rights may vary from one jurisdiction to another.

Responsibility for final inspection and approval falls to the customer and installer prior to permanent installation. It is the installer's responsibility to check color, finish and quality before installation. If your installer is not satisfied with our flooring prior to installation, then do not install the floor and contact us right away. We are not responsible for any costs associated with repairing or replacing boards that were installed with evident defects.



**HARMONY**  
TIMBER FLOORS